

### 2022 a record year

CEO Presentation
AGM







#### Highlights



# Continued and resilient growth

driven by engaged, innovative and ambitious teams

# Record trade levels achieved in 2022

Hotel revenue of €516m Adjusted EBITDA of €183m Free Cashflow of €127m

# Portfolio expansion - seven hotels added in 2022

Operating a well-invested portfolio of 50 hotels

# Strong balance sheet and operating performance

provides solid base for reintroduction of dividend in 2023

# Continuing to deliver future growth

Pipeline now at 1,333 rooms, including recently announced Maldron Hotel Finsbury Park, London (192 rooms)

#### Progressing responsibly

Gold Green Tourism award across all 48 hotels tested Reduced energy consumption per room sold (Q2-Q4 2022 ↓13% vs 2019)





# Dalata as an employer a different way, a better way



Supporting over 5,000 jobs across Ireland, the UK and Germany

Decentralised model

Dalata Academy

Career advancement

Inclusion and Diversity

In a hot kitchen.

In a hot kitchen.

Decentralised model

Experienced and engaged teams

Attractive conditions

Inclusion and Diversity

Positions filled as percentage of total employees close to 2019 levels despite industry-wide labour shortages

Highest ever group-wide employee engagement score of 8.6 out of 10 in December 2022





#### Creating a culture of innovation



#### Rooms





#### Food & Beverage











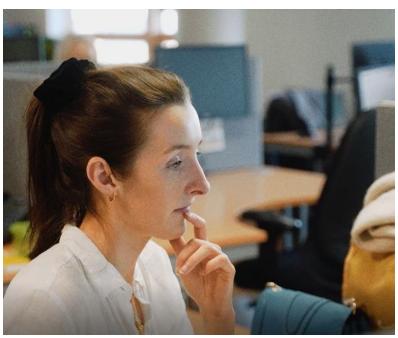


#### Creating a culture of innovation



#### Utilities





Relocation of Processing

#### Development







#### Reinvigorated brand communications



# Connecting with our customers





New comms platforms launched for both Clayton and Maldron. Expanding into new media channels with outdoor and video on demand advertising. Ensuring Dalata is connecting with our customers at the right time and at the right place.





#### 150 conversations



Our commitment to brand building and understanding our customers is ongoing and has formed in Dalata 100 voices research project. To date, we have talked to **150** people in locations all over **Ireland** and the **UK**.

Talking to Couples, Families, Business Travellers, Solo Travellers and Bookers in one to one intimate Zoom calls and in person discussions in Cork, London, Manchester and of, course, Dublin.

We are learning directly from our customers on how to build customer centred strategies.







Learning directly from our customers





#### Progress on 2026 environmental targets



100% of waste diverted from landfill by 2022

Energy related emissions reduced by 20% per room let by 2026

Food waste reduced by 15% per sleeper by 2026

Water consumption down by 15% per sleeper by 2026

Collect carbon emissions from 100% of top suppliers by 2024



2022: 'B' rating

**Achieved** 

100% of waste diverted from landfill in both Ireland and UK

Completed UK and NI hotels during 2022

On track

15% reduction in Scope 1 and Scope 2 carbon emissions per room let in Q2-Q4 2022 versus 2019 levels<sup>1</sup>

Enhanced metering to allow for better management

In progress

Dalata signature Food range reducing food wastage

Now have ability to measure and report food waste volumes across portfolio, through third party suppliers In progress

Enhanced metering to allow for better management

Installing water saving technologies across hotel portfolio

In progress

Strong engagement with and expansion of top supplier list to include capital, maintenance and services

Held a supplier engagement sustainability webinar in November 2022



CCC B BB BBB A AA AA

RATING ACTION DATE: November 28, 2022 LAST REPORT UPDATE: February 21, 2023



**16th percentile** – ESG risk rating in Travel, Lodging and Amusement subindustry



2019 <sup>2</sup>	2021 <sup>2</sup>	2022 <sup>2</sup>
	36 Gold	49 Gold
7 Silver	8 Silver	_
36 Bronze	-	











<sup>&</sup>lt;sup>1</sup> Includes Clayton Hotel Düsseldorf, which is subject to higher German emission factors. The ROI and UK portfolio achieved a reduction of 22% per room sold in Q2 – Q4 2022 vs 2019 equivalent levels <sup>2</sup> Including central office

#### Compelling growth strategy



Ireland

Maintaining leading market share

UK

Strategic focus

## Continental Europe

Establish presence for next strategic priority



Through our culture and our people:

### Balance sheet strength

Quality of owned property assets and sensible gearing offer platform for growth

## Multi layered expertise

Proven track record in creating value through hotel financing, acquisition, development, design, operations and people empowerment

### Owned brands

Dalata owned Clayton and Maldron brands

Launch of Dalata Employer brand

### Access to opportunities

Excellent counterparty reputation, ability to acquire or partner through leases, offering expertise and exceptional quality covenant

### Maximising shareholder value

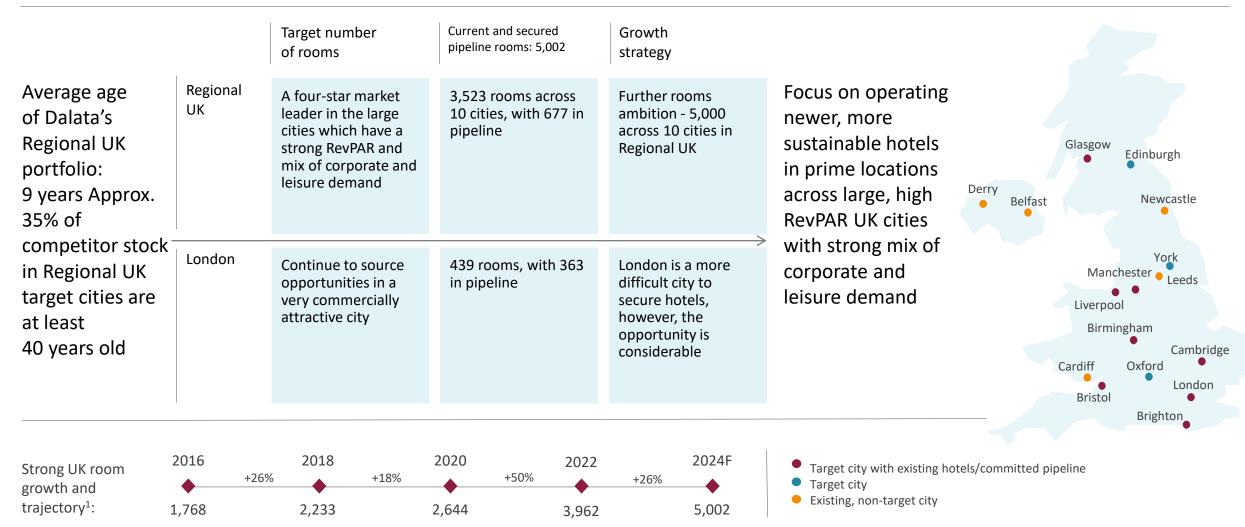
At all stages of the economic cycle





#### **Driving UK expansion**









#### Outlook



#### **Looking forward**

- Ongoing strong performance for January to April period (Group 'Like for like' RevPAR at 128% of 2019 levels)
- To date, not seeing any indications of slowdown to trade levels, however, continue to monitor the macro-economic backdrop
- Recent hotels additions continue to perform very well
- Pipeline of rooms under construction continues to progress
  - Maldron Finsbury Park, London to open during summer 2023
  - Maldron Hotel at Shoreditch due to open in Q1 2024
  - Our new Maldron hotels in Brighton, Manchester and Liverpool are all on course to open in Q2 2024
- We continue to look for further opportunities in our target cities







Thank you.



