

Dalata Opens Shared Service Centre in Cork

Cork, 28 January 2025 | Dalata Hotel Group has today officially opened its newly renovated Shared Service Centre (SSC) in Parnell Place, Cork. The newly refurbished office occupies a previously unused space within a building that has formed part of the Maldron Hotel since 2019, marking a significant milestone for the Group and underlining its long-term commitment to supporting its growing employee base.

The SSC was established in early 2017 with just one employee and has since grown to a team of 20, with the new office providing capacity for over 45 employees.

The centre's current focus is on finance transformation and in particular centralising finance administration from the 56 hotels that comprise the group, across Ireland, the UK and Europe. The SSC provides additional scalability and improved control and data gathering, championing efficiency, innovation and transformation.

Dermot Crowley, CEO, Dalata, said: *"The opening of our Cork Shared Services Centre marks a proud milestone in the Dalata journey. From its beginnings in 2017 as a one-person operation, it has grown into a dynamic, high-performing team that plays a vital role in how we operate today. The SSC team brings expertise, agility and an incredible team spirit to everything they do – helping us deliver on our growth ambitions across Ireland, the UK and Europe. Congratulations to everyone who has played a part in this success – and wishing you all the very best in this exciting next chapter."*

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About Dalata

Dalata Hotel Group is the largest independent four-star hotel operator in the UK and Ireland, with a growing presence in Continental Europe. Since its founding in 2007, Dalata has earned a reputation for delivering exceptional hospitality through its two primary brands – Clayton Hotels and Maldron Hotels. With 56 hotels in prime city locations and 1,912 rooms in the development pipeline, Dalata continues to grow its footprint across key urban markets. The Group's success is built on a deep commitment to its people, its guests, and the communities it serves. Whether it's the personal touch of Clayton Hotels or the vibrant energy of Maldron Hotels, every stay reflects the warmth and care at the heart of the Dalata experience. On 15 July 2025, Scandic entered into a framework agreement with Pandox AB and Eiendomsspar AS to acquire Dalata's hotel operations. Following the successful completion of the public offer, Scandic assumed operational responsibility for the Dalata portfolio on 7 November 2025. For further information visit: www.dalatahotelgroup.com

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